

Survey of psychosocial programmes and additional support services for refugees and people with migrant background in Austria

 Federal Ministry
Republic of Austria
Social Affairs, Health, Care
and Consumer Protection

This list on psychosocial offers for refugees and people with migrant background was compiled by the Federal Ministry of Social Affairs, Health, Care and Consumer Protection (BMSGPK) as a service to readers, but makes no claim to exhaustiveness and does not constitute any recommendations. Last updated on 17th August 2022

Psychosocial programmes

Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Reset	Psychotherapy and psychology guided programmes in individual and group settings on stress management and emotion regulation	Refugees and other immigrants affected by violence	Yes, depending on the programme	https://www.projektreset.at/
Diakonie: AMIKE Helpline – native-speaking psychosocial counselling	Advice and support in the case of psychosocial problems (helpline)	People with a migration background and refugees	Dari, Farsi, Arabic, Kurdish, English, Bosnian-Croatian-Serbian, Russian, Turkish, Ukrainian	https://www.diakonie.at/unsere-angebote-und-einrichtungen/amike-telefon
Crisis Intervention Centre	Acute interventions, individual, couple and group discussions; Telephone and e-mail consultations (throughout Austria), personal support (Vienna and the surrounding area)	Persons aged 18 and over who are in an acute psychosocial crisis	Dari, Farsi, Arabic, Russian, Ukrainian, Polish, Bosnian, Croatian, Serbian, Spanish	https://kriseninterventionszentrum.at/
HelpChat	Online counselling for physical, psychological, sexualised, family violence	Women and girls affected by violence	Russian, Arabic, Bosnian-Croatian-Serbian, English, Dari, Farsi, French, Italian, Polish, Romanian, Somali, Spanish, Turkish	www.haltdergewalt.at

Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Association of Autonomous Austrian Women's Shelters	Women's helpline against violence, support for women experiencing violence	Women	Website available in various languages	https://www.aoef.at/
FGM/C Coordination Office – Competence Center Austria	Advice, information and support in cases of female genital mutilation (FGM/C)	Women	Varies depending on the counselling centre: English, Arabic, Somali	https://fgm-kordinationsstelle.at/
Weißer Ring	Advice and support, psychosocial and legal process support	Victims of crime	English, Turkish, Bosnian-Croatian-Serbian, Persian, French	https://www.weisser-ring.at/
AFYA: Health Circles	Native language group workshop on stabilisation and mental health promotion (online)	Women and men with refugee backgrounds	Russian, Ukrainian, Chechen, Dari, Farsi, Arabic, Somali, Pashto	https://www.afya.at/gesundheitskreise.php

Burgenland

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Diakonie: MOBEB Mobile Refugee Counselling Burgenland	Advice and support for orientation and coping with everyday life	Asylum seekers	English, Arabic, Russian, Dari, Farsi, Patshu, Kurdish, French, Turkish, Italian, Hungarian, Tajik	https://www.diakonie.at/unsere-angebote-und-einrichtungen/mobeb-mobile-fluechtlingsberatung-burgenland
Caritas: Intercultural Psychotherapy Burgenland (IPB)	Culturally sensitive, interpreter-assisted psychotherapy	Asylum seekers, beneficiaries of subsidiary protection	Dari, Farsi, Arabic, Russian, English, French	https://www.caritas-burgenland.at/hilfe-angebote/beratung-hilfe/beratung-fuer-menschen-in-lebens-u-beziehungskrisen/psychotherapie-fluechtlinge

Carinthia

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
ASPIS: Psychosocial Centre for Refugees and Victims of Violence	Interpreter-supported intercultural trauma therapy in individual and group settings; support and advice	Asylum seekers, persons entitled to asylum, beneficiaries of subsidiary protection	If necessary	https://aspis.aau.at/?page_id=15413
Caritas: Asylum and integration support	Basic services, German courses, integration support	Refugees and migrants	If necessary	https://www.caritas-kaernten.at/hilfe-angebote/migration-asyl-integration
VOBIS: Psychosocial care	Advice and support		If necessary	https://verein-vobis.com/projekte/psychosoziale-betreuung/

Lower Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Caritas: Mobile refugee care Lower Austria	Advice, accompaniment, support, mediation	Asylum seekers, persons entitled to asylum, beneficiaries of subsidiary protection	Arabic, Dari, Farsi, English, French, Italian, Pashto, Russian	https://www.caritas-wien.at/hilfe-angebote/asyl-integration/beratung-fuer-asylwerberinnen/fluechtlingsbetreuung-noe
Caritas: Refugee counselling	Social and legal advice, support, mediation	Asylum seekers, migrants, refugees	If necessary	https://www.caritas-stpoelten.at/hilfe-angebote/asyl-und-integration/rechtliche-fluechtlingsberatung
Violence Protection Centre Lower Austria	Advice and support, process support	Victims of violence	Bosnian-Croatian-Serbian, Turkish, English, Armenian, Albanian, Arabic, Bulgarian, Chinese/Canton/Mandarin, Bengali/Bangala/Hindi, English, French, Georgian, Greek, Sign Language, Dari, Farsi, Mongolian, Italian, Pashto, Portuguese, Polish, Punjabi, Romanian, Russian, Slovak, Serbian, Somali, Spanish, Tajik, Chechen, Czech, Hungarian, Ukrainian	https://gewaltschutzzentrum-noe.at/
Women's Counselling Centres Lower Austria	Counselling on personal, social, legal, professional, health affairs	Women, girls	See the respective programme	https://www.noegv.at/noefrauen/beratungundhilfe.html

Lower Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Hilfswerk: Women's Phone Lower Austria	Psychosocial advice and legal advice by telephone on 0800 800 810	Women, girls	Turkish, Chechen, Russian, Ukrainian, Bosnian-Croatian-Serbian	https://www.hilfswerk.at/niederoesterreich/familieberatung/jugendliche/noe-frauentelefon
Women's Counselling Mostviertel	Counselling, process support, psychotherapy, workshops	Women, girls, families	English, Arabic, Farsi, Turkish, Kurdish, Russian, Ukrainian, Spanish, Romanian; other languages on request	https://frauenberatung.co.at/
Women's Forum Gänserndorf	Individual, group and family counseling, crisis intervention, self-help group etc.	Women	Bosnian-Croatian-Serbian	http://www.frauenforum-gsdf.at/
Undine: Women's Counselling Centre and Women's Housing Community (Baden)	Advice, information and support; mobile migrant counselling	Women and migrants	English, Bosnian-Croatian-Serbian, Russian	https://www.undine.at/page.php
Women's Centre St. Pölten	Individual, group and family counselling, psychotherapy	Girls from 10 years of age and women	English, Turkish, Russian, Arabic, Farsi	http://www.frauen-zentrum.at/
Freiraum (Ternitz)	Women's and family counselling	Women	Turkish	https://fb-freiraum.at/

Lower Austria

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Wendepunkt (Wiener Neustadt)	Women's and family counselling, women's shelter, women-specific psychotherapy	Women	English, Bosnian-Croatian-Serbian, Russian, Dari, Farsi, Turkish, Hungarian, Arabic	https://www.wendepunkt.or.at/
Kassandra (Mödling)	Counselling, information, psychotherapy	Women	Turkish	http://www.frauenberatung-kassandra.at/
Diakonie: Mobile Refugee Care – Lower Austria West	Psychosocial counselling, information, support, mediation	Asylum seekers, beneficiaries of subsidiary protection, persons entitled to asylum	English, Russian, Dari, Farsi; other languages on request	https://www.diakonie.at/unsere-angebote-und-einrichtungen/mobile-fluechtlingsbetreuung-niederoesterreich-west
Diakonie: Jefira – Intercultural Psychotherapy Centre Lower Austria	Trauma-specific, culturally sensitive and interpreter-supported psychotherapy in individual and group settings; counselling	Asylum seekers, beneficiaries of subsidiary protection and persons entitled to asylum residing in Lower Austria	Dari, Farsi, Arabic and Russian; other languages if required	https://www.diakonie.at/unsere-angebote-und-einrichtungen/jefira-interkulturelles-psychotherapiezentrum-niederoesterreich
TRALALOBЕ Women's refuge Hollabrunn	Assisted living, protection from violence, counselling, care, everyday support	Women and children seeking asylum, unaccompanied minor girls; programmes only for persons living in the facility	Arabic, Russian, Ukrainian, English, French; other languages if required	https://www.tralalobe.at/projekte/tralalobe-haus-der-frauen-hollabrunn
Hilfswerk: Counselling in all life situations, Family and Counselling Centre Baden	Counselling, (interpreter-supported) individual and group therapy	Children, adolescents and adults; asylum seekers, persons entitled to asylum	If necessary	https://sozialinfo.noe.gv.at/content/de/9/InstitutionDetail.do?it_1=7341522

Lower Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
AFYA: STRONG without violence	Native-language workshop series on emotion regulation and violence prevention	Young people between the ages of 15 and 25 affected by violence	Dari, Farsi, Arabic, Somali, Kurdish	https://www.afya.at/stark-ohne-gewalt.html
Caritas: SINTEM	Intercultural psychotherapeutic and psychological care, social work	People with a refugee background	Dari, Farsi, Arabic, Russian, Chinese/Mandarin, French, Hindi, Kurmanji, Pashtu, Punjabi, Somali, Sorani, Spanish, Turkish, Ukrainian, Urdu	https://www.caritas-wien.at/hilfe-angebote/asyl-integration/beratung-fuer-asylwerberinnen/psychosoziale-angebote/sintem

Upper Austria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Migrare: Psychosocial counselling	Advice and support; gender-specific programmes	Migrants	Arabic, Bosnian-Croatian-Serbian, Turkish, Romanian, Pashto, Persian, Albanian, Russian, Mongolian, Igbo, French, Kurdish	https://migrare.at/a/psychosoziale-beratung/
Volkshilfe: Therapy Center OASIS	Psychotherapy and psychological treatments	Asylum seekers, beneficiaries of subsidiary protection	English, Russian, Bulgarian, Greek, Albanian, Arabic, Armenian, Dari, Farsi, Pashtu, Kurdish, Sorani, Ukrainian, Russian, Bosnian-Croatian-Serbian, Georgian, French, Italian, Portuguese, Turkish, Romanian, Hungarian, Somali, Begnali, Khmer	https://www.volkshilfe-ooe.at/die-volkshilfe/stuetzpunkte-bereiche/fluechtlings-und-migrantinnenbetreuung/betreuung-gesundheit/psychosoziale-betreuung-fuer-fluechtlinge/
Volkshilfe: Refugee and Migrant Care (FMB)	Counselling, support, accompaniment, accommodation, psychosocial support, labour market integration etc.	Refugees and migrants		https://www.volkshilfe-ooe.at/die-volkshilfe/stuetzpunkte-bereiche/fluechtlings-und-migrantinnenbetreuung/

Salzburg

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Hiketides: Psychotherapy	Individual, couple and family treatments, psychotherapy after war-related violence, torture, flight	Refugees in basic care	Arabic, English, Russian, Dari, Farsi, Urdu, Hindi, Pashtu, Russian, Chechen, Somali, Sudanese, Kurdish, Ukrainian	https://hiketides.at/psychotherapie/
Hiketides: Native language	Transcultural psychotherapy in an individual setting	Migrants	Turkish, Punjabi, Hindi, Urdu, Bosnian-Croatian-Serbian, Chinese/Mandarin	www.hiketides.at
Caritas: Crisis intervention and psychotherapy for asylum seekers – SOTIRIA	Group and individual therapy	Asylum seekers	If necessary	https://www.caritas-salzburg.at/hilfe-angebote/asyl-integration/krisenintervention-und-psychotherapie-fuer-asylwerbende

Styria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
TARA Counselling Centre	Information, counselling and crisis intervention	Women and girls (from 16 years of age) who have experienced sexual violence	Hungarian; other languages if required	https://www.taraweb.at/
ZEBRA: Intercultural psychotherapy	Individual and group therapy, medical-psychiatric counselling; accompanying social work and body therapy	Refugees	Russian and English; interpreting services in all required languages	https://zebra.or.at/angebot/interkulturelle-psychotherapie/
ZEBRA: Family Counselling	Individual and family counselling	Migrants	Bosnian-Croatian-Serbian, English; interpreting services in all required languages	https://zebra.or.at/angebot/familienberatung-aktive-eltern/
Omega: Transcultural Psychotherapy	Individual and group treatment	People with trauma	English, Bosnian-Croatian-Serbian, Russian, Farsi, Bosnian-Croatian-Serbian, English; interpreting services in all required languages	https://www.omega-graz.at/gesundheit/psychotherapie-einzel-und-gruppenbehandlung/
Omega: Open psychosocial counselling	Support with administrative procedures, psychosocial issues, search for therapy and other support options	Migrants	English, Dari, Farsi, Romanian, Bosnian-Croatian-Serbian, Russian, Armenian, Spanish; other languages if required	https://www.omega-graz.at/integration/offene-beratung/
Omega: Portobella – Accompanying Integration	Group classes for women	Asylum seekers, newly arrived women and persons entitled to asylum	Russian, Armenian, Dari, Farsi, Spanish; other languages if required	https://www.omega-graz.at/integration/portobella/

Styria

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Omega: Women's Discussion Group	Information, personal exchange, cultural programmes, exercise programmes, excursions	Female refugees	No, communication at different levels of German	https://www.omega-graz.at/gesundheits/frauengespr%C3%A4chsgruppe/
Omega: Papa Chai – Men's Group	Language and cultural mediation, exchange	Men with and without a refugee background (between 20 and 40 years of age)	No, ideally German language skills at least at level A2	https://www.omega-graz.at/gesundheits/papa-chai/
SOMM – Self-organization by and for migrant and muslim women	Individual and group counselling, workshops, lectures and German courses	Migrant women, muslim women, women in general, girls	English, Turkish, Russian, Arabic, Dari, Farsi, Pashto	https://www.somm.at/
Caritas: Regional refugee care	Information, social counselling, mobile support	Asylum seekers, persons entitled to asylum, beneficiaries of subsidiary protection and foreigners under the basic care of the province of Styria	English, French, Italian, Greek, Bosnian-Croatian-Serbian, Albanian, Romanian, Hungarian, Bulgarian, Russian, Ukrainian, Georgian, Chechen, Mongolian, Dari, Farsi, Pashtu, Urdu, Hindi, Punjabi, Bengali, Turkish, Arabic, Somali	https://www.caritas-steiermark.at/fluechtlingsregionalbetreuung
Caritas: DIVAN	Women-specific, social/ psychosocial/psychological, legal advice, support, stabilisation, information, workshops	Migrant women	Arabic, Dari, Farsi, Turkish, Somali, Kurdish, Bosnian-Croatian-Serbian, French, English, Russian; interpreting services in all languages	https://www.caritas-steiermark.at/hilfe-angebote/flucht-integration/beratung-hilfe/divan

Styria

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
ISOP – Intercultural Health Assistance	Social counselling and support	People with a migration background	Interpreting services in all languages	https://www.isop.at/projekt/interkulturelle-gesundheitsassistenz/
Projekt FOMEN – Focus on Men	Men's counselling, workshops, interactive groups	Asylum seekers, persons entitled to asylum and beneficiaries of subsidiary protection	Dari, Farsi, Arabic; other languages if required	https://www.focus-on-men.eu/
Projekt men talk	Men's counselling, exchange, interactive groups on role models, violence prevention and personal dealing with honour	Persons entitled to asylum, beneficiaries of subsidiary protection and third-country nationals	Dari, Farsi, Arabic; other languages if required	https://vmg-steiermark.at/de/men_talk
IKEMBA Association	Low-threshold German learning meeting for women, empowerment counselling, German courses, sports groups, intercultural open youth work etc.	Migrants	English, Romanian, Esan, Igbo, Arabic, Pashto, Dari, Farsi, Urdu, Albanian, Italian, Spanish, French	www.ikemba.at/
Project "Health Hub"	Workshops and communication courses on psychosocial health and health literacy; Empowerment groups for parents and young people	Migrants	English, Romanian, Esan, Igbo, Arabic, Pashto, Dari, Farsi, Urdu, Albanian, Italian, Spanish, French	http://www.ikemba.at/schwerpunkte/gesundheitsfoerderung/

Tyrol

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Diakonie: ANKYRA – Centre for Intercultural Psychotherapy	Trauma-specific, culturally sensitive and interpreter-assisted psychotherapy in individual and group settings, psychiatric counselling	Asylum seekers, beneficiaries of subsidiary protection and persons entitled to asylum	Arabic, Dari, Farsi, Turkish, Russian, Bosnian-Croatian-Serbian; other languages if required	https://www.diakonie.at/unsere-angebote-und-einrichtungen/ankyra-zentrum-fuer-interkulturelle-psychotherapie-in-tirol
FLUCHTpunkt	Legal and psychosocial counselling, intervention, support and accompaniment	Refugees	English, Russian, Chinese/Mandarin, Arabic, Bosnian-Croatian-Serbian, Turkish, Persian, French, Spanish, Kurdish, Somali, Armenian	https://www.fluchtpunkt.org/
Mobile Intercultural Teams of the ÖZPGS	Psychological health promotion in schools	Children, adolescents, parents	Arabic, Dari, Farsi, English	https://bildung-tirol.gv.at/mobile-interkulturelle-teams
Women from all countries	German courses, basic education, political education, learning afternoons; advice on women's and migrant-specific topics; leisure and cultural activities	Women	Albanian, Turkish, Bosnian-Croatian-Serbian, Russian, French, Italian, Spanish, Bulgarian; other languages if required	https://wordpress.frauenausallenlaendern.org/

Vorarlberg

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
femail – Information from women for women	Individual consultations and workshops	Girls and women	Turkish; other languages if required	https://www.femail.at/
Caritas: Refugee aid	Accommodation, social counselling and support	Refugees	English, Arabic, Turkish, Albanian, Armenian, Azerbaijanian, Bangla, Bosnian-Croatian-Serbian, Bulgarian, Chinese, Dari, Farsi, French, Georgian, Hindi, Kurdish, Mongolian, Pashto, Punjabi, Rohingya, Romanian, Russian, Slovak, Somali, Spanish, Tajiki, Tibetan, Czech, Chechen, Turkish, Ukrainian, Urdu, Uzbek	https://www.caritas-vorarlberg.at/hilfe-angebote/fluechtlinge

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Crisis Intervention Centre	Acute interventions, individual, couple and group discussions; Telephone and e-mail consultations (throughout Austria), personal support (Vienna and the surrounding area)	Persons aged 18 and over who are in an acute psychosocial crisis	Dari, Farsi, Arabic, Russian, Ukrainian, Polish, Bosnian, Croatian, Serbian, Spanish	https://kriseninterventionszentrum.at/
HEMAYAT	Psychotherapy, crisis intervention, systemic family therapy, art therapy, exercise therapy, etc.	Survivors of torture and war, people with extreme traumatisation	Albanian, Arabic, Bosnian-Croatian-Serbian, Chinese/Mandarin, English, French, Dutch, Persian, Russian, Spanish, Slovak, Slovenian, Czech, Turkish, Armenian, Dari, Farsi, Pashto, Russian, Ukrainian, Georgian, Somali, Sorani, Kurmanci, Bangla, Hindi, Urdu, Mongolian	http://www.hemayat.org/
Peregrina: Women.Refuge	Psychological counselling and treatment in individual settings	Female migrants and persons entitled to asylum above 16 years of age	Bosnian-Croatian-Serbian, English, Arabic	https://www.peregrina.at/beratung/psychologische-beratung/
PSD Vienna: Outpatient psychiatric clinics and special facilities	Social psychiatric treatment, care and support	Adults from the age of 18 (also for uninsured persons)	Video interpreting in all common languages	https://www.psd-wien.at/einrichtungen/behandlung/ambulatorien.html https://psd-wien.at/

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
neunerhaus: Low-threshold social work	(Psychosocial) counselling and support, information, crisis intervention, needs-oriented referral	Homeless and uninsured people	Video interpreting in most languages	https://www.neunerhaus.at/konzepte/niederschwellige-sozialarbeit/
neunerhaus: Housing First	Personal and telephone advice, home visits, accompaniment	People affected by or at risk of homelessness	Video interpreting in all languages	https://www.neunerhaus.at/konzepte/wohnangebote/neunerhaus-housing-first/
neunerhaus: Mobile Social Work	Everyday support, support during transitional periods, crisis situations, reorientation in a new country	Families entitled to asylum, former recipients of basic care; clients of the Vienna Homeless Assistance programme	Video interpreting in all languages	https://www.neunerhaus.at/konzepte/wohnangebote/neunerhaus-mobile-sozialarbeit/
AFYA: Strengthening forces – coping with trauma	Native-language workshop series (skills training for coping with trauma)	Children and adolescents	Russian, Ukrainian, Chechen, Dari, Farsi, Arabic, Somali, Kurdish, Pashto	https://www.afya.at/workshop-kräfte-stärken.php
AFYA: Strengthening Families – Coping with Trauma	Native language training programme outreach family accompaniment (skills training for coping with trauma)	Children, adolescents, parents	Russian, Ukrainian, Chechen, Dari, Farsi, Arabic, Somali, Kurdish	https://www.afya.at/familien-stärken-trauma-bewältigen.html

Vienna

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AFYA: STRONG without violence	Native-language workshop series on emotion regulation and violence prevention	Young people between the ages of 15 and 25 affected by violence	Dari, Farsi, Arabic, Somali, Kurdish	https://www.afya.at/stark-ohne-gewalt.html
AFYA: Health Circles	Native language group workshop on stabilisation and mental health promotion	Women and men with refugee backgrounds	Russian, Ukrainian, Chechen, Dari, Farsi, Arabic, Somali, Pashto	https://www.afya.at/gesundheitskreise.php
Strangers become friends	Language cafés, integration support, leisure activities, psychological consultation hours, psychological counselling, coaching, women's chat group		Arabic, English, French	www.fremdewerdenfreunde.at
Strangers become friends: Azima	Psychological counselling, coaching, psychological groups	Women and men with a history of flight and migration (between the ages of 16 and 30)	Arabic, English, French, other languages if necessary	www.azima.at
FEM + FEM South	Advice (in person, by phone and online), courses and workshops	Girls, women and parents	Bosnian-Croatian-Serbian, English, Turkish, Dari, Farsi, Arabic, Somali; other languages if required	https://femsued.at/

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
FEM: NEDA – gender- and culture-sensitive services for recipients of basic care with mental health issues	Psychotherapeutic consultations (in person, by telephone, online); psychoeducation workshops; videos, podcasts for download	Refugees in basic care	Ukrainian, Russian, Dari, Farsi, Arabic, English; other languages if required	https://fem.at/arbeitsbereiche/neda/
LEFÖ – Counselling, education and support for migrant women	Intervention agency for victims of trafficking in women; safe living; accompaniment, support, advice and intervention, process support; psychosocial care, psychological, social, health and life counselling; medical care; mediation on German courses, further education and integration programmes	Migrant women affected by trafficking in women	Amharic, Arabic, English, Serbian, Romanian, Russian, Spanish, Hungarian	https://lefoe.at/
MEN VIA – Victim protection for men affected by human trafficking	Advice, care, safe accommodation, support in legal, medical, psychological and social matters	Male victims of human trafficking	Bosnian-Croatian-Serbian, Bulgarian, English, Farsi, French, Italian, Croatian, Kurdish, Polish, Romanian, Russian, Spanish, Turkish; other languages if required	https://men-center.at/arbeitsbereiche/men-via/
Psychosocial Healthcentre ESRA	Medical treatment, psychiatric treatment, psychotherapy, psychology, nursing, social support	People after acute trauma and with chronic trauma consequence disorders; Survivors and relatives of Nazi persecution	English, Russian, Hebrew; other languages if required	www.esra.at/

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Addiction Assistance Vienna	Addiction counselling, care and mediation in further treatment	Residents under basic care with problematic substance use or dependence (alcohol or illegal substances)	Video interpreting, all common languages	https://www.suchthilfe.at
Caritas: SINTEM	Intercultural psychotherapeutic and psychological care, social work	People with a refugee background	Dari, Farsi, Arabic, Russian, Chinese/Mandarin, French, Hindi, Kurmanji, Pashtu, Punjabi, Somali, Sorani, Spanish, Turkish, Ukrainian, Urdu	https://www.caritas-wien.at/hilfe-angebote/asyl-integration/beratung-fuer-asylwerberinnen/psychosoziale-angebote/sintem
Caritas: MIT (Mobile Intervention Team)	Clinical-psychological individual counselling, psychoeducational groups; topics: Trauma due to war, torture and flight, insecurity and lack of prospects in long asylum procedures	Refugees in Vienna's basic care	English, French, Dari, Farsi, Pashto, Arabic, Russian, Ukrainian, Sorani/Kurmanji, Somali, Chinese, Bosnian-Croatian-Serbian	https://www.caritas-wien.at/hilfe-angebote/asyl-integration/beratung-fuer-asylwerberinnen/psychosoziale-angebote/mit-mobiles-interventionsteam
Caritas: House Amadou	Emergency accommodation, safeguarding basic needs, social and legal advice, crisis intervention; occupational therapy projects; organisation of medical and psychotherapeutic treatment; childcare support, integration measures	Refugees, asylum seekers, destitute migrants	Kurdish, Asari, Chechen, Albanian, Bosnian-Croatian-Serbian, Igbo, Armenian, Arabic, Farsi, Turkish, English, French, Russian, Slovak, Polish, Czech	www.caritas-wien.at/hilfe-angebote/asyl-integration/wohnen/notversorgung/haus-amadou/

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Diakonie: Counselling Centre Ukraine	Assessment, assistance, information, advice, accompaniment (by telephone and in person)	Refugees from Ukraine	English, Ukrainian, Russian	https://www.diakonie.at/unsere-angebote-und-einrichtungen/beratungszentrum-ukraine
Diakonie: Psychotherapy and health	Psychosocial and socio-medical counselling, psychotherapy, acute care	Refugees, people affected by poverty or uninsured	See the respective programme	https://www.diakonie.at/unsere-themen/flucht-und-integration/psychotherapie-und-gesundheit
Diakonie: Social and Youth Counselling Vienna	(Psychosocial) advice, accompaniment, support, prevention, information	Asylum seekers and persons entitled to protection (in terms of basic services and benefits)	Arabic, Somali, Dari, Farsi, Pashto	https://www.diakonie.at/unsere-angebote-und-einrichtungen/sozial-und-jugendberatung-wien
Diakonie: Women's Counselling Vienna	(Socio-medical) advice, support in administrative procedures	Refugee women	Arabic, Dari, Farsi, English, Georgian, Somali, Russian	https://www.diakonie.at/unsere-angebote-und-einrichtungen/frauenberatung-wien
Diakonie: Integration and Education Centre Vienna (IBZ)	(Psychosocial) advice, initial help, support	Refugees; programme for tenants of the starting appartements Zinnergasse as well as project-owned starting apartments	English, Arabic, Somali	https://www.diakonie.at/unsere-angebote-und-einrichtungen/ibz-wien
Integration House	Psychosocial care, counselling, assisted living, youth coaching	Asylum seekers, refugees, beneficiaries of subsidiary protection	Arabic, Bosnian-Croatian-Serbian, Chinese, English, Farsi, French, Hebrew, Italian, Kinyarwanda, Kirundi, Romanian, Russian, Spanish, Swahili, Turkish; other languages if required	https://www.integrationshaus.at/de/psychosoziale_betreuung

Vienna

Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Ute Bock Refugee Project	Accommodation, basic care, (social) counselling, education centre	Refugees	English, French, Russian, Arabic, Dari, Farsi, Pashto, Urdu, Hindi, Bosnian-Croatian-Serbian, Turkish	https://www.fraubock.at/de/
Orient Express	Counselling, women's counselling and coordination centre, learning centre, shelter, workshops, projects; nationwide coordination office against abduction and forced marriage	Women with a refugee/migrant background	Turkish, Arabic, Bosnian-Croatian-Serbian, Dari, Farsi, Kurdish, Tajik, English, French (depending on the programme)	https://www.orientexpress-wien.com/home
Association You are welcome	German courses, trauma center, social work, cultural program	Refugees	English, Arabic, Farsi; other languages if required	http://www.you-are-welcome.at/

Further programmes and information

Province	Name of the programme	Type of programme	Specific target group	Services in languages other than German	Further information
Austria	Austrian Integration Fund (ÖIF)	Service and advice, Topics: Integration, orientation, German courses, funding	Refugees and immigrants	If necessary	https://www.integrationsfonds.at/themen/beratung/
Austria	ÖIF: Buddy Programm	Buddy partnerships between young Austrians (16 – 35 years) and displaced persons from Ukraine (12 – 35 years)	Young refugees and immigrants		https://www.integrationsfonds.at/buddy-programm
Austria	Asylum Coordination Austria	Information, workshops, seminars, networking, public relations	Refugees, NGOs, authorities, individuals	See respective programme	https://www.asyl.at/de/
Austria	School Psychology	Social work counselling	Students	Russian and Ukrainian	https://www.schulpsychologie.at/startseite/news-detailansicht/ukraine-krieg
Austria	BÖP – Professional Association of Austrian Psychologists	Emergency psychological information sheet	Those affected by the psychological consequences of the war in Ukraine	Russian and Ukrainian	https://www.boep.or.at/aktuelles/detail?news_item_id=6238326a3c-15c8100700000a
Austria	Train of hope – Refugee Aid	Acute care, primary care, counselling, support, care, networking	Refugees, people seeking protection		http://www.trainofhope.at/www/

Further programmes and information

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Austria	Refugees Welcome	Accommodation Service	Refugees	Website available in various languages	https://www.fluechtlinge-willkommen.at/
Burgenland	Educational counselling for refugees and migrants	Advice, information and support	Refugees and migrants	English; interpreting services if required	https://www.bib-burgenland.at/bildungsberatung-gefuechtete-und-m
Carinthia, Styria, Burgenland	ZEBRA: AST – Contact Point	Individual counselling on recognition and nostrification of training courses	Migrants with training acquired abroad	Bosnian-Croatian-Serbian, English, Arabic, French, Russian, Ukrainian, Turkish	https://zebra.or.at/angebot/ast/
Carinthia, Lower Austria, Styria, Tyrol, Vienna	Motherschools – Women without Borders	Workshops (on-site, by telephone, online)	Women	English	https://wwb.org/activity/motherschools-austria/
Styria	Danaida	(German-)courses with childcare	Migrant women	English, French, Spanish, Bosnian-Croatian-Serbian, Turkish	https://www.danaida.at/
Styria	ZEBRA: Integration Path	Individual counseling, group training; support in finding a job	Unemployed migrants with work permits in Austria	Bosnian-Croatian-Serbian, English, Arabic, French, Kurdish, Turkish, Dari, Farsi, Hungarian, Romanian, Azerbaijani, Russian, Czech, Pashto, Hindi, Urdu	https://zebra.or.at/angebot/integrationspfad/

Further programmes and information

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Styria	ZEBRA: Office for Immigration Law	Individual consultation	Migrants with questions about their residence status	English; interpreting services if required	https://zebra.or.at/angebot/fremdenrecht/
Styria	ZEBRA: Living together in neighbourhood & community	Information, education and advice on networking and participation in communities	Refugees, mainly living in asylum quarters	Depending on the topic	https://zebra.or.at/angebot/zusammenleben-in-quartier-und-gemeinde/
Styria	ZEBRA: Connecting People	Training for sponsors and placement with unaccompanied minor refugees	Unaccompanied minor refugees		https://zebra.or.at/angebot/connecting-people/
Tyrol	Refugee Midwifery Service Austria	Services, aids, support, advice, self-help groups	Refugee women and their newborns	English, Arabic, Farsi, Somali, Russian	https://www.rmsa.help/deutsch
Vienna	AmberMed	Outpatient medical care, medication assistance and social counselling	People with no health insurance	Dari, Farsi, Arabic, Russian; other languages if required	https://amber-med.at/
Vienna	Much more for everybody	Workshops, buddies, basic education and compulsory school-leaving certificate, job and housing market mediation	Refugees	Dari, Farsi, Russian, Somali, Pashto etc.	https://vielmehr.at/

Further programmes and information

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Vienna, Lower Austria	Counselling Centre for Migrants	Counselling on work and education	Migrants	Bosnian-Croatian-Serbian, Polish, Slovenian, Turkish, English, Spanish, Armenian, Arabic, Hindi (depending on the specific programme)	https://www.migrant.at/
Vienna	Don Bosco for Refugees	German courses, advice, cultural and leisure activities	Refugees between the ages of 16 and 30		https://fluechtlinge.donbosco.at/